

# **ANNUAL RESULTS FOR FINANCIAL YEAR 2017/2018**

**December 11, 2018**



**Compagnie des Alpes**



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# KEY INDICATORS FOR FY 2017/2018

Comparison with FY 2016/2017

## ✓ Sales

**801.2 M€**, +**6.0%**  
vs. 2016/2017 restated <sup>(2)</sup>  
or +**3.1%** cb<sup>(1)</sup>

## ✓ EBITDA Group

**218.3 M€**, +**5.4%**  
vs. 2016/2017 restated <sup>(2)</sup>  
or +**4.4%** cb<sup>(1)</sup>

## ✓ Operating Income

**97 M€**  
**-1.9%**  
vs. 2016/2017 restated <sup>(2)</sup>

## ✓ Net Income, Group Share

**57.2 M€**  
**+82.6%**  
vs. 2016/2017 restated <sup>(2)</sup>

## ✓ Capex

**186.2 M€**  
**+16.7%**  
vs. 2016/2017 restated <sup>(2)</sup>

## ✓ Net Debt / EBITDA

**1.84**  
**slight improvement**  
vs. 2016/2017

(1) Comparable scope: change calculated by comparing reported 2017/2018 data, from which Travelfactory has been eliminated (consolidated as of January 1, 2018), from 2016/2017 restated data, <sup>(2)</sup> from which Fort Fun has been eliminated (sold in April of 2017)

(2) Restated 2016/2017 data corresponds to 2016/2017 reported data, from which the Prague and Seoul have been eliminated (reclassified as discontinued or sold businesses)

# FY OPERATING HIGHLIGHTS

## ✓ Sales on the rise for all Group businesses

3<sup>rd</sup> year in a row that Skier Days have increased

5<sup>th</sup> year in a row that Leisure Destination sales have risen

## ✓ Ambitious investment strategy

For both divisions:  
**+27 M€**  
vs 2017

## ✓ Acquisition of 73% interest in Travelfactory

La Compagnie des Alpes becomes France's  
**#1**  
Online distributor of ski vacations

## ✓ Rapid disposals

of Grévin Seoul and Grévin Prague: direct and visible impact on Group profitability

## ✓ Jardin d'Acclimatation

Successful reopening in early June 2018, after an in-depth restructuring

## ✓ International

New international consulting contracts and a stronger presence in China

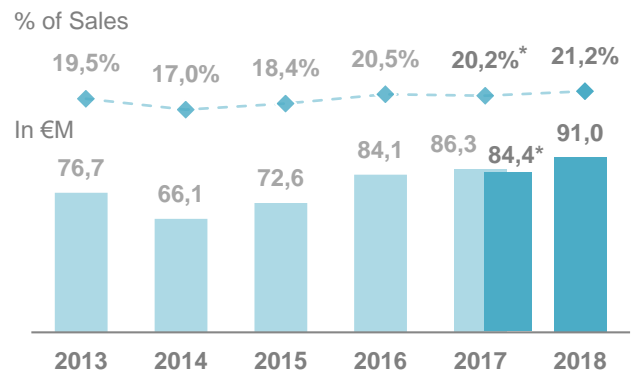
## ✓ Digital

Reinforcement of digital systems with the integration of Travelfactory and pooling of business tools and resources

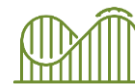
# CONTROLLED ACCELERATION IN INVESTMENTS IN 2017-2018



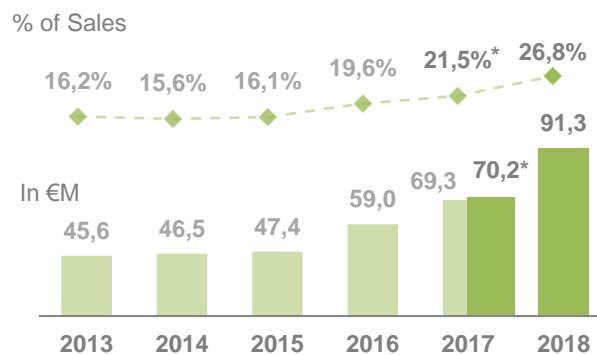
## Net Investments Ski Areas



\* 2017 restated



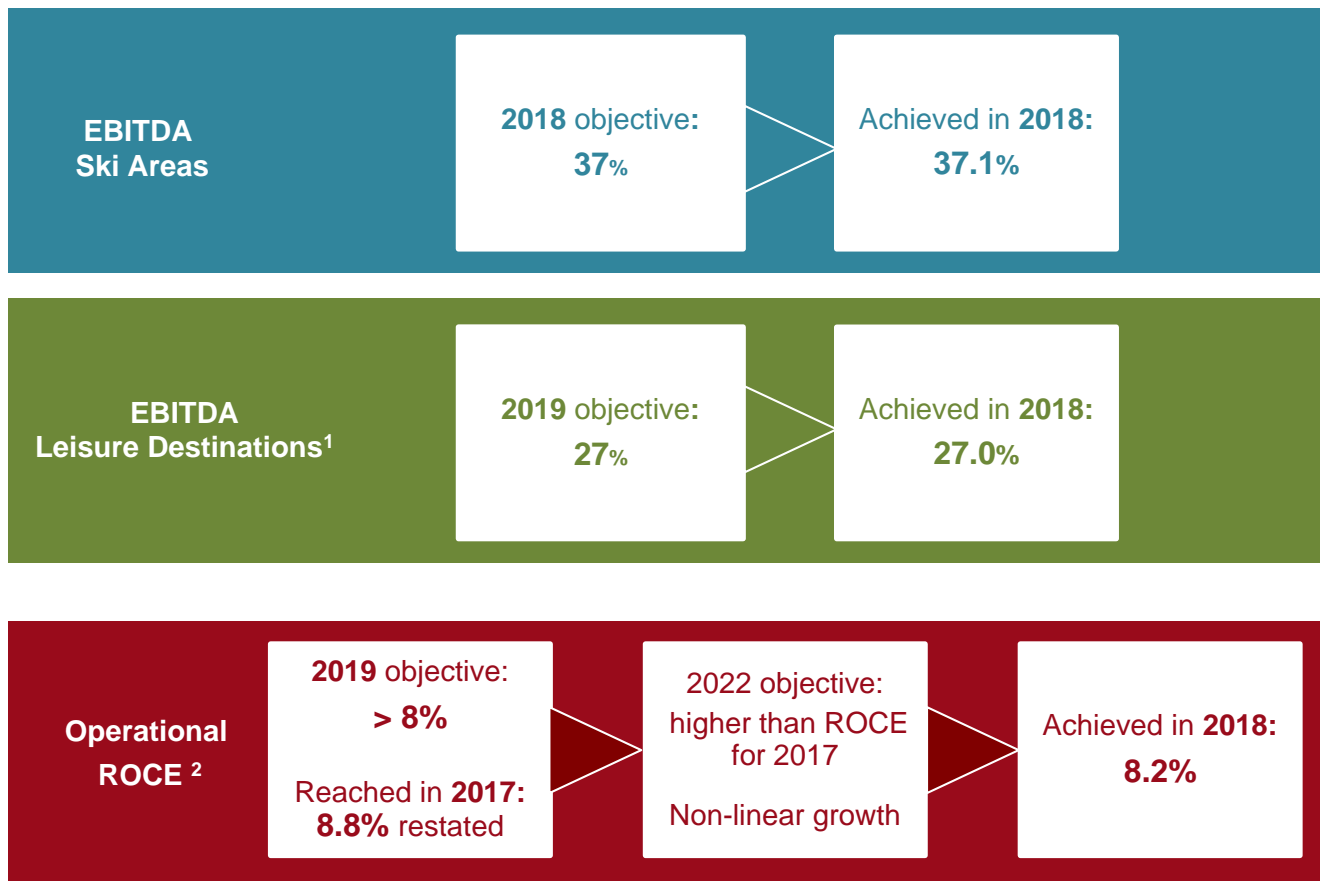
## Net investments Leisure Destinations



\* 2017 restated


**Increased investments in line with indications given**

# OPERATIONAL AND FINANCIAL PROFITABILITY TARGETS MET



<sup>1</sup> Excluding Futuroscope, whose performance should be analyzed at the operating income level and on a comparable scope basis

<sup>2</sup> Operational ROCE = Operating income for LD and SA combined after tax / capital committed ex-goodwill

The background of the slide is a lush, green park scene. On the right side, there is a large, multi-level wooden structure with a steep, gabled roof, possibly a play area or a viewing platform. A man in a dark jacket and a young child in a light blue shirt are standing on a wooden deck in the foreground, looking towards the camera. The sun is shining through the trees in the background, creating a warm, golden light. The overall atmosphere is peaceful and natural.

# **FY 2017/2018 Business & Results**

- 1. Presented by business unit**
- 2. Financial structure**

# SKI AREAS

## Skier Days on the rise for the 3rd year running



Reminder of ambitions	Our achievements in 2018	Impacts
<p>Continuous improvement of the <b>ski offering</b> and <b>enhancement of the customer experience</b> in our ski areas</p>	<p><b>Decisive investments and/or investments in appeal</b></p> <ul style="list-style-type: none"><li>Expansion of the offering: Combe de Coulouvrier (1 TSD6 and 2 new pistes - Samoëns)</li><li>Rethinking a space: La Vallée de l'Arc (TSD6 Pré-Saint-Esprit and its snowmaking factory – Les Arcs)</li><li>Modernizing the experience: TSD6 des Crozats (La Plagne)</li><li>Improving fluidity: TSD Rocher-Blanc (Serre-Chevalier)</li><li>Access to the resort facility: end of the Solaise project (Val d'Isère)</li></ul> <p><b>Digital</b></p> <ul style="list-style-type: none"><li>Improvement in applications and connected services (Yuge, Val Digital, Data Lake)</li><li>Real-time testing (Touch'n GO bracelet, access control / mobile)</li></ul> <p><b>Local initiatives and pilots</b> aimed at enhancing the customer experience: Friendly Ménuires, Over The Moon (La Plagne), Mountain Kart (Serre-Chevalier, etc.)</p>	<ul style="list-style-type: none"><li>Catalyzer of initiatives for the ecosystem (Club Med, arm beds, etc.)</li><li>480 M€ in investments between 2012/13 and 2017/18</li><li>Revenue per SD: +2.5% on average from 2012/13 to 2017/18</li></ul>
<p>Secure <b>business</b> over time</p>	<ul style="list-style-type: none"><li>Investment in weather-proofing business (total of 33 M€ over the period from 2015/16 to 2017/18)</li><li>Securing decisive SPV (Serre-Chevalier after Méribel, Les Menuires and Morillon in 2017)</li></ul>	<ul style="list-style-type: none"><li>More than 35% coverage of snowmaking (vs. 27% in 2012)</li><li>Sales +4% for every season without snow (2015/16 and 2016/17)</li></ul>
<p>Boost <b>distribution</b> and <b>lodging</b> at our destinations</p>	<p><b>Distribution: take action on hotel/lodging occupancy rates</b></p> <ul style="list-style-type: none"><li>Acquisition of Travelfactory =&gt; acceleration of B2B/B2C marketing</li><li>Reorganization underway for real estate agency business: market leader in our resorts (25% market share)</li></ul> <p><b>Accommodation</b></p> <ul style="list-style-type: none"><li>Renovation of beds with Foncière Rénovation Montagne</li><li>Contribution to value creation</li></ul>	<ul style="list-style-type: none"><li>Net creation of beds at CDA resorts</li><li>11 500 beds under management by our agencies (2 600 lots)</li><li>4 900 beds renovated or created with the support of the Group</li></ul>



# SKI AREAS

## Operating performance & Investments



FY (in €M)	17/18	16/17 restated*	Change restated*	Change csb
<b>Sales</b>	<b>429.3</b>	416.9	+3.0%	+3.0%
<b>Skier Days (in M)</b>	<b>13.9</b>	13.8	+0.8%	-
<b>EBITDA</b>	<b>159.3</b>	154.3	+3.2%	+3.2%
<i>EBITDA/Sales</i>	<i>37.1%</i>	<i>37.0%</i>	<i>+ 10 bps</i>	<i>+ 10 bps</i>
<b>Net investments</b>	<b>91.0</b>	84.4	+7.9%	-
<i>I/Sales</i>	<i>21.2%</i>	<i>20.2%</i>	<i>+100 bps</i>	-

- ✓ Sales increase: 3.0%
  - Property sales of 2.4 M€
  - Receipt sharing more favorable this year
  - Lift sales: +2.1%
  - Sales/SD : +1.3% and SD: +0.8%
  
- ✓ Number of Skier Days up for the 3<sup>rd</sup> year running
  
- ✓ Rise in EBITDA > Rise in Sales
  - Margin target of 37% reached
  - Good fixed cost management in spite of sometimes extreme weather conditions
  
- ✓ Controlled increase in capex, in line with expectations
  - Renewal and extension of DSPs
  - Enhancement of the customer experience
  - Secured snowfall

\* Restated data: income from real estate and online distribution (including Alpes Ski Résa) have been reclassified as Holdings and Supports.

\*\* Lift ticket sales represent 98% of Ski Area Sales.

# LEISURE DESTINATIONS

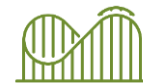
Sales: +39% cumulative growth over 5 years



Reminder of our ambitions	Our achievements in 2018	Impacts
<p>Offer <b>unique, immersive experiences</b> to encourage return visits and win over new customers</p>	<p><b>Ambitious strategy of decisive investments</b></p> <ul style="list-style-type: none"> <li>Hotel project at Parc Astérix (phase 2 of 3)</li> <li>Start of the overhaul of Walibi Belgium (inauguration of Exotic World)</li> <li>Pursuit of the transformation of Walibi Rhône-Alpes in France</li> <li>Water park (2<sup>nd</sup> gate) at Bellewaerde (set to open in 2019)</li> <li>5D reality experience at Futuroscope (Sébastien Loeb Xperience)</li> </ul> <p><b>VHS</b> of customers as an objective, at all times: the new attractions are a success and make the parks more attractive while increasing their capacity</p>	<ul style="list-style-type: none"> <li>EBITDA x 2.7 between 2012/13 and 2017/18</li> <li>360 M€ in investments between 2012/13 and 2017/18</li> <li>Global satisfaction score (ex-Futuroscope) increased 60 bps this year, to 8.13/10</li> </ul>
<p>Expand our <b>catchment area</b> and <b>event periods</b></p>	<p><b>Parc Astérix hotel project:</b> capex of 55 M€ between 2016 and 2020</p> <ul style="list-style-type: none"> <li>3 separate hotels for a total of 450 rooms, 300 of which will be available by the end of 2018 (204 during the season), with a distinct commercial strategy</li> </ul> <p><b>Event creation</b></p> <ul style="list-style-type: none"> <li>Halloween: the event period is extended and the attraction enhanced</li> <li>Christmas (BtoB): the event period is extended and reinforcement</li> <li>Gradual extension of <b>hours of operation</b> (evenings)</li> </ul>	<ul style="list-style-type: none"> <li>Hotel Sales: +11% in 2017/18</li> <li>Attendance in 1Q: from 1.1 M in 2013/14 to 1.7 M in 2017/18</li> <li>Halloween: 14 M€ in Sales in 2012/13 to 34 M€ in 2017/18</li> <li>1Q Sales x 2 between 2013/14 and 2017/18</li> </ul>
<p>Improve <b>sales and marketing</b> and reinforce our <b>knowledge of the customer</b></p>	<p>New sales organization by sales channel, multi-park</p> <p>Reinforcement of Revenue Management functions for our major sites</p> <p>Construction of a data lake designed to host customer data for both divisions</p>	<ul style="list-style-type: none"> <li>BtoB Sales: +10.3% in 2017/18</li> <li>SPV: +2.3% in 2017/18</li> <li>Individualize the customer experience</li> <li>Optimize the transformation</li> <li>Customer knowledge =&gt; CDA loyalty</li> </ul>
<p>Maximize <b>spend per visitor (SPV)</b></p>	<p>Overhaul &amp; expansion of the offer: restaurants and shopping</p> <p>New services (guided tours, backstage, end of day pick up from stores, treasure hunts, etc.)</p> <p>Improvement in the customer experience =&gt; direct impact on SPV</p>	<ul style="list-style-type: none"> <li>In-park spend: +44% between 2013/14 and 2017/18</li> <li>Atmosphere scores are improving in all parks</li> </ul>

# LEISURE DESTINATIONS

## Operating performance & Investments



FY (in €M)	17/18	16/17 restated*	Change restated*	Change csb**
<b>Sales</b>	<b>339.9</b>	326.6	+4.1%	+4.3%
<b>Visits (in M)</b>	<b>8.83</b>	8.71	+1.3%	-
<b>EBITDA</b>	<b>82.0</b>	76.3	+7.4%	+5.9%
<i>EBITDA/Sales</i>	24.1%	23.4%	+ 70bps	-
<b>Net investments</b>	<b>91.3</b>	70.2	+30.1%	-
<i>I/Sales</i>	26.8%	21.5%	+530 bps	-

\* Restated data = 2016/2017 reported results, from which Prague and Seoul have been eliminated (reclassified as discontinued businesses). In addition, Grévin Montréal, Chaplin's World by Grévin, and CDA Production (previously accounted for under the Group Development BU, which has been redefined) have been reclassified as Leisure Destinations.

\*\* Scope comparable to the restated scope for 2016/2017, from which Fort Fun (sold in April of 2017) is eliminated.

- ✓ Sales up for the 5<sup>th</sup> year in a row, for a total of +39% since 2013
  - The facilities with the best improvement in sales are those whose multiyear investment programs are the most advanced.
- ✓ Attendance is up (+1.3%) and so is SPV (+3.0%)
  - New record (csb): total of 8.83 M visits
  - In-park sales rose faster than Sales (+44% in 5 years)
- ✓ EBITDA up significantly
- ✓ Controlled rise in capex, in line with expectations
  - Make certain parks holiday destinations (hotel accommodations)
  - Open a 2<sup>nd</sup> gate park
  - Deep transformation of selected parks

# HOLDINGS AND SUPPORTS

## Operating performance & Investments



Following reclassifications, this BU includes Travelfactory, the online distribution business, and CDA's real estate businesses, as well as the consulting business carried by CDA Management and CDA Beijing.

FY (in €M)	17/18	17/18 ex-TF	16/17 restated*	Change restated*	Change csb**
<b>Sales</b>	<b>32.0</b>	9,2	12,4	+157,6%	-25,6%
<b>EBITDA</b>	<b>-22.9</b>	-23,8	-23,4	+2,2%	-1,7%
<i>EBITDA/Sales</i>	<i>-71.6%</i>	<i>-257,7%</i>	<i>-189%</i>	<i>N/A</i>	<i>-</i>
<b>Net investments</b>	<b>3.9</b>	-	5,0	-21,9%	-

\* Restated data = 2016/2017 reported results, from which Prague and Seoul have been eliminated (reclassified as discontinued businesses). In addition, Grévin Montréal, Chaplin's World by Grévin, and CDA Production (previously accounted for under the Group Development BU, which has been redefined) have been reclassified as Leisure Destinations.

\*\* The difference is mainly due to a change in revenue recognition (margin in 2017/2018 vs. Sales volume in 2016/2017) for the online distribution and real estate businesses.

- ✓ Acquisition of a 73% interest in Travelfactory, consolidated since January 1, 2018
- ✓ The consulting business is up by more than 25%
  - JDA: Service agreements
  - Contracts in China, Turkey, Georgia and Russia
- ✓ EBITDA improvement is thanks to the positive contribution of Travelfactory over 9 months
  - Confirmation of no contribution from Travelfactory over 12 months rolling
- ✓ Investments: mostly linked to the rollout of digital and IT projects

# INCOME STATEMENT (P&L)

## Group

FY (in €M)	17/18	16/17 restated*	Change restated*	Change csb
<b>Sales</b>	<b>801.2</b>	755.9	+6.0%	+3.1%
<b>EBITDA</b>	<b>218.3</b>	207.2	+5.4%	+4.4%
<i>EBITDA/Sales</i>	27.2%	27.4%	-20 bps	-
<b>Operating income</b>	<b>97.0</b>	98.9	-1.9%	-
Net cost of debt	-8.2	-16.0	-	-
Discontinued businesses	+3.7	-24.7	-	-
<b>Net income, Group share</b>	<b>57.2</b>	31.3	+82.6%	-

\* Restated data = 2016/2017 reported results, from which Prague and Seoul have been eliminated (reclassified as discontinued businesses). In addition, Grévin Montréal, Chaplin's World by Grévin, and CDA Production (previously accounted for under the Group Development BU, which has been redefined) have been reclassified as Leisure Destinations.

\*\* csb: comparable scope corresponds to FY 2016/2017 restated, from which Fort Fun has been eliminated (sold in April of 2017).

- ✓ Increase in EBITDA thanks to the performance of both traditional businesses
  - EBITDA/Sales ratio is virtually unchanged
- ✓ Operating income: slight decline
  - Impact of higher depreciation allowances
  - 2016/17 figure was boosted by non-recurring items (3.3 M€)
- ✓ Cost of debt cut in half
  - Impact of the refinancing in 2017
- ✓ Positive contribution of discontinued businesses (Seoul and Prague)
  - Operating losses limited thanks to rapid disposals
  - Proceeds of sales positive
  - Compares to loss of 24.7M€ (including an asset impairment charge of 18.8 M€) in 2016/2017
- ✓ Significant increase in net attributable income, Group share

# CASH FLOW

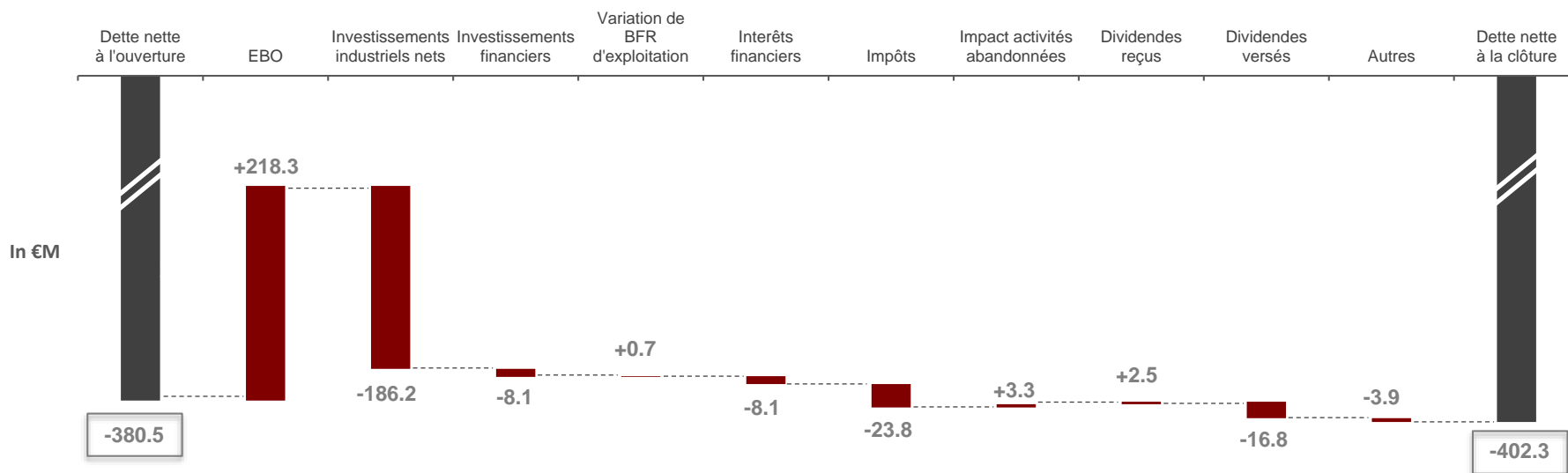
## Group

FY (in €M)	17/18	16/17 restated	Change restated
Self-financing capacity	180.0	173.7	+3.7%
Net industrial investments	186.2	159.6	+16.7%
Available self-financing**	-6.2	14.1	
FCF from operations* and **	31.8	50.1	-18.3 M

✓ Increased self-financing capacity

✓ As anticipated, controlled rise in investment

- 26.6 M€ increase
- Impact on free cash flow from operations



# DEBT Group

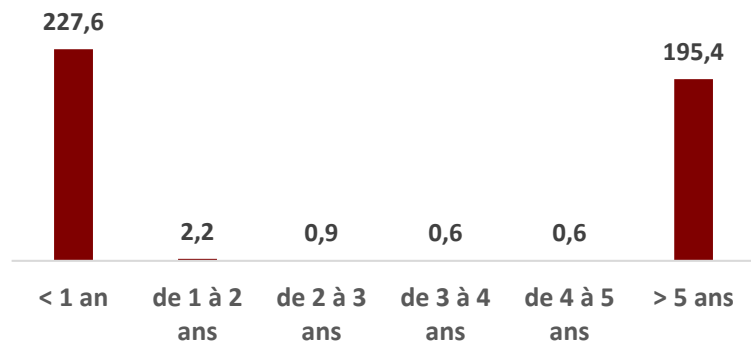
FY (in €M)	17/18	16/17	Change
Net debt	402.3	380.5	+5.7%
Net debt / EBITDA	1.84	1.87	

- ✓ Average cost of debt: 2.17% vs 4.03% in 2016/2017
- ✓ Fixed rate / Variable rate: 76% / 24%
- ✓ Refinancing of the bond due in October 2017
  - Average maturity of the debt goes from 2.8 to 6.1 years\*
- ✓ Net debt up but slight improvement in the net debt/EBITDA ratio
- ✓ Net debt / shareholders' equity: 0.48%

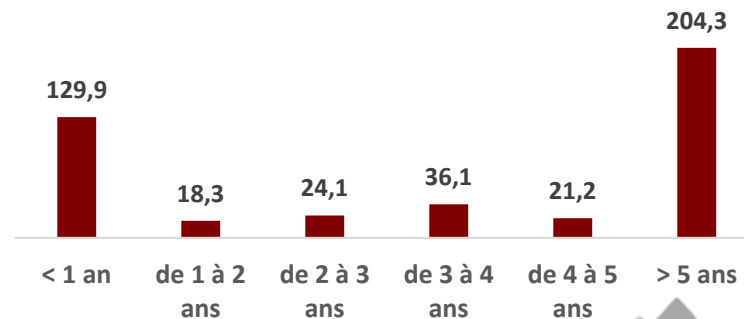
\* Ex RCF and bilateral financing

## Financing debt repayment schedule

In €M  
through 9/30/2017



In €M  
through 9/30/2018





# Outlook

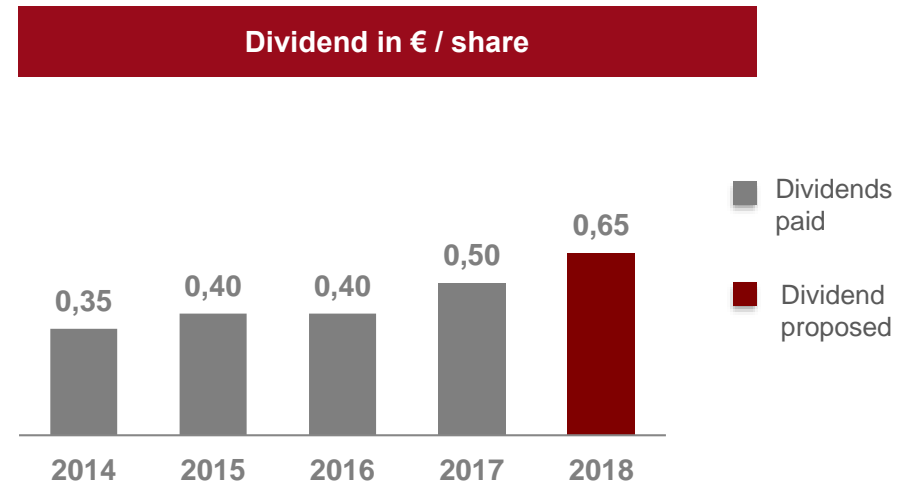
1. Outlook for 2018/2019
2. Strategic challenges



# COMPAGNIE DES ALPES GROUP

## DIVIDEND

- ✓ Dividend proposed in respect of FY 2017/2018:  
**0.65€** per share
- ✓ This is an increase of **30%** compared with the dividend paid out last year.
- ✓ Payout ratio is **28%** of net attributable income, group share
- ✓ Dividend level compatible with a strategy of sustained growth and investments



# INVESTMENTS WILL CONTINUE TO ACCELERATE IN 2018-2019

## Net investments Ski Areas



Support operational excellence and enhancement of the customer experience

Capex  
2018/19

~ +10 M€  
vs 2017/18

## Net investments Leisure Destinations



Support growth in park attendance by enhancing appeal and customer satisfaction

Capex  
2018/19

~ +8 M€  
vs 2017/18



Future hotel at Parc Astérix: Les Quais de Lutèce



Altitude Experience project at Tignes



Aquabel water park at Bellewaerde

# STRENGTHEN DIGITAL RESOURCES TO DEVELOP VHS ACTIVITY

## Accelerate our distribution expertise



Initiatives designed to warm up and renew beds

Development of Alpes Ski Résa (ASR)

**Acquisition of TravelFactory then integration of ASR**

18 500 ski holiday offers  
300 resorts

100 000 customers  
87M€ sales volume in 17/18

Increase occupancy rate on beds at French resorts

International development (UK, Benelux)

Development of younger clients (Golden Voyages)

**Increase skier days**

## Improve knowledge of the customer to develop business using personalized communications



Development of VEL for B2C & B2B (all channel)

Social media communications / Influencers

**Implementation of CRM for CDA's B2C business**

Data collection  
Storage in Data Lake  
Automated marketing (CRM & web marketing)

Development of tools for customer analysis, care, and experience

Development of VEL and resort app (all channels)



**8.8M visits**

**13.9M skier days**

**Improvement / Personalization of the offer**

**Recruitment of new customers**

**Retention / Repeat business**

**Cross selling / Upselling**

# ACCELERATE DEVELOPMENT IN FRANCE AND ABROAD

## Pursue our ambitions in our traditional businesses

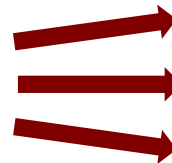
- ✓ Reinforce our leadership in LD and SA across Europe
- ✓ Accelerate our acquisition of distribution expertise
- ✓ Expand our position in the value chain, in particular to support the Very High Customer Satisfaction effort

## Capitalize on our recent successes in consulting and assistance business

- ✓ Success of the Jardin d'Acclimatation after restructuring
- ✓ Penetration of new and promising ecosystems: Turkey, Japan, Central Europe/Georgia
- ✓ Solid positions in China that support industrial partnerships: Thaiwoo, Beidahu, Yanqig, Wanlong, and Taicang

## Short- to medium-term opportunities

- ✓ Extend our positions in Europe
- ✓ Enter other geographies
- ✓ Be open to new businesses



**Organic development**

**External growth**

**Industrial partnerships**

# OUTLOOK

## FY 2018/2019 and Objectives



### ✓ SKI AREAS

- 1<sup>st</sup> trends for reservations are positive
- Impact of IFRS 15 on revenue recognition: visible in 1Q but neutral for the year as a whole
- Annual investments of around 100 M€
- 2019 annual EBITDA/Sales ratio between 36% and 37%



### ✓ LEISURE DESTINATIONS

- After 5 years of strong growth, sales consolidation for Halloween period
- Grévin Paris closure in January for renovation of the customer experience
- Annual investments of around 100 M€
- 2019 annual EBITDA/Sales ratio between 27% and 28% (excluding Futuroscope)



### ✓ GROUP

- Operating ROCE will progress but in non-linear fashion over 2018/2022 period



# QUESTIONS



# ADDITIONAL INFORMATION

# UPCOMING RELEASES & EVENTS

- ✓ **January 17, 2019**    **1Q 2018/2019 Sales**
- ✓ **March 7, 2019**    **Annual Shareholders' Meeting**
- ✓ **April 18, 2019**    **2Q 2018/2019 Sales**
- ✓ **May 21, 2019**    **1st half 2018/2019 Results**
- ✓ **July 18, 2019**    **3Q 2018/2019 Sales**
- ✓ **October 17, 2019**    **FY 2018/2019 Sales**
- ✓ **December 10, 2019**    **FY 2018/2019 Results**

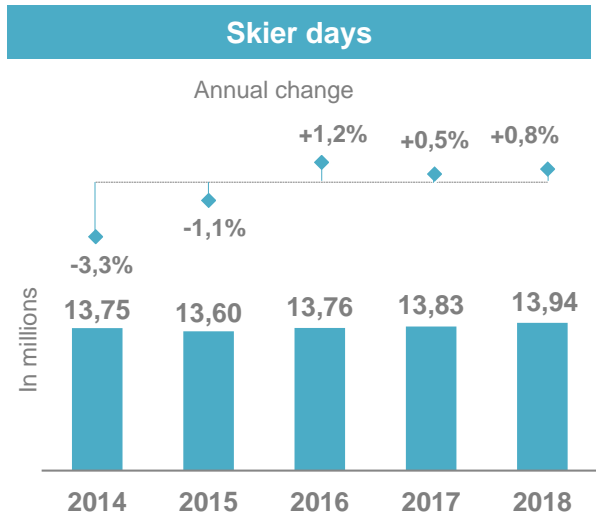


# SKI AREAS

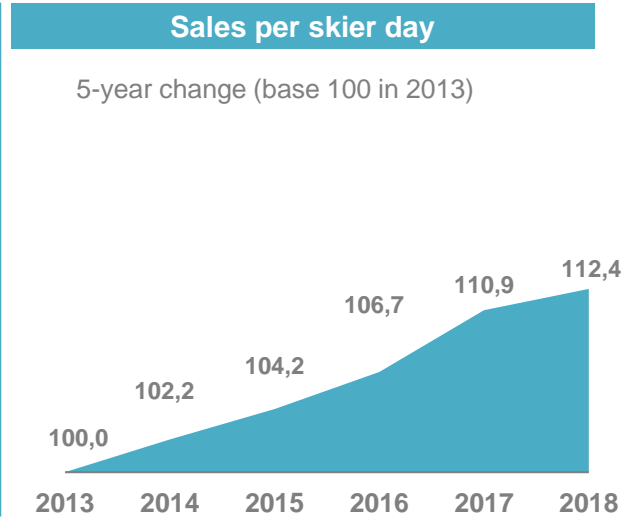
## Performance indicators



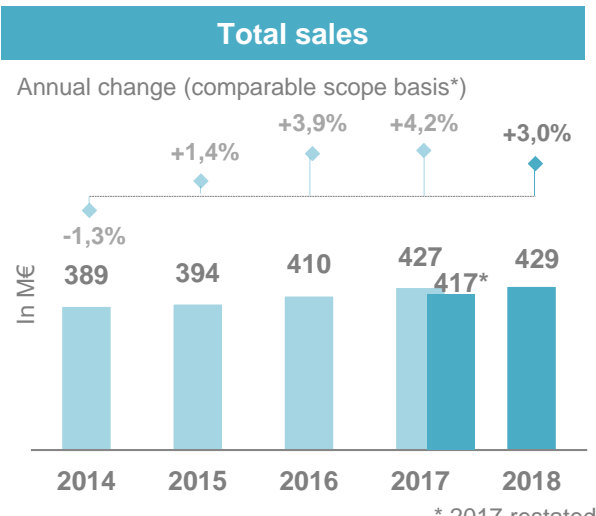
- Volume growth levers**
- ✓ Efficient sales and marketing
  - ✓ Lodging
  - ✓ Enhanced resort experience
  - ✓ Improved ski offering



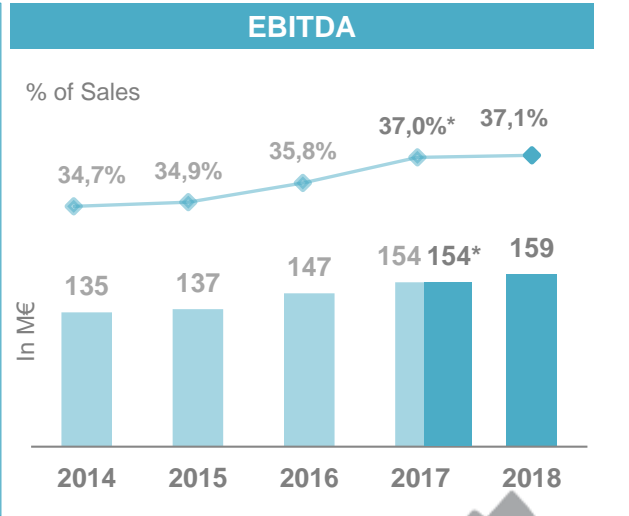
- Optimized pricing management**
- ✓ Ability to compete with large resorts maintained & pricing power (price effect)
  - ✓ Optimization of pricing grids ('mix effect')



- Sales growth levers**
- ✓ Volume effect
  - ✓ Price effect



- Higher profitability**
- ✓ Optimization of operating processes
  - ✓ Controlled purchasing and payroll
  - ✓ Distribution cost



\* 2017 restated

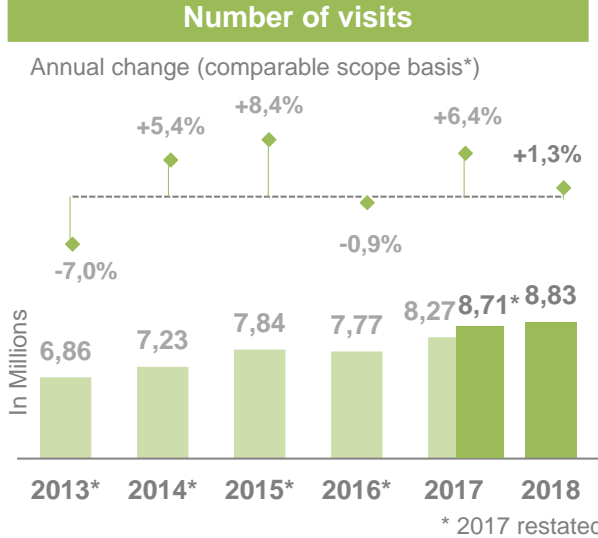
# LEISURE DESTINATIONS

## Performance indicators



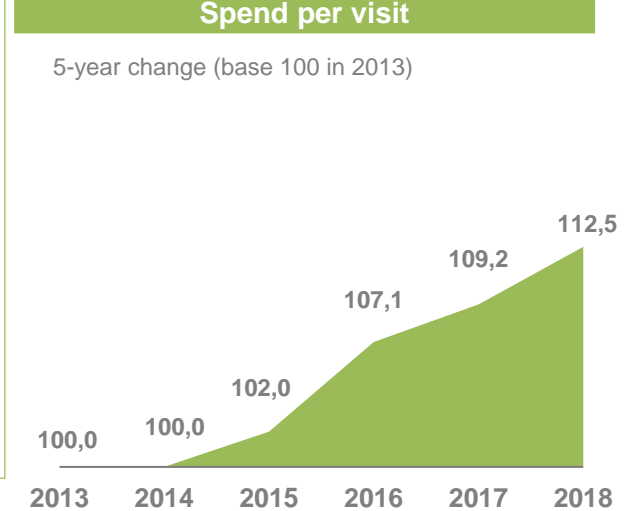
### Volume growth levers

- ✓ Appealing attractions
- ✓ Lodging capacity
- ✓ Effective sales and marketing
- ✓ Customer satisfaction



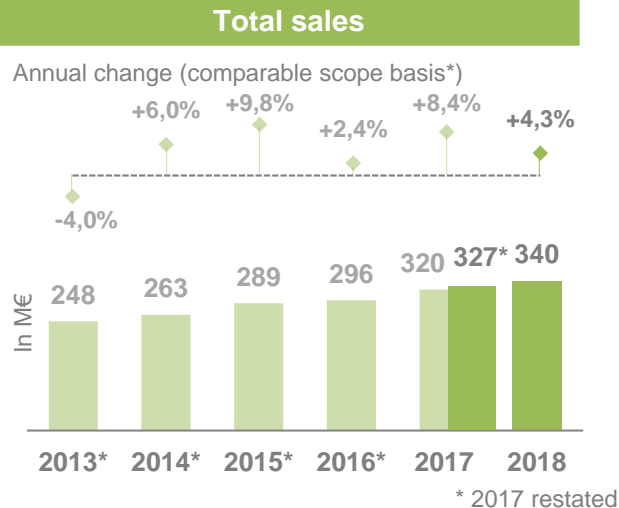
### Optimized management of entry fee and in-park spend

- ✓ Price competitiveness
- ✓ Yield management
- ✓ In-park spend



### Sales growth levels

- ✓ Number of visits
- ✓ Spending per visitor



### Higher profitability

- ✓ Optimized operating processes
- ✓ Reduction in expenses and purchasing
- ✓ Controlled visitor acquisition cost

